

NON-PROPRIETARY

SCPSC CLEC – QUARTERLY SERVICE QUALITY REPORT**SOUTH CAROLINA OPERATIONS**

COMPANY NAME

Charter Fiberlink SC-CCO, LLC

QUARTER / YEAR

2nd Q / 2009

Month:

AprilMayJune

Number of Customer Access Lines

Trouble Reports / Access Line (%)

 % % %

Customer Out of Service Clearing Times (%)

 % % %

New Installs Completed w/in 5 Days (%)

 % % %

Commitments Fulfilled (%)

 % % %

Comments / Explanations: _____

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